

Quality, Environment and Safety Policy

CHANGES REGISTER

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PREMISE

The management body of the Jakala Group ("Jakala"), and for it the Chief IA, Risk & Corporate Affairs, undertakes to carry out its activities according to the principles of quality, safety and sustainability towards all parties affected by its activities.

With the aim of enhancing its knowledge, technical and human heritage, for many years Jakala has adopted a Quality Management System based on the international standard UNI EN ISO 9001: 2015 and which has evolved by integrating the UNI EN ISO 14001: 2015, UNI EN ISO 45001: 2018 standards. This involves the company's commitment to the design, implementation and continuous improvement of a business management system that takes into account and meets a heterogeneous set of requirements, all substantially aimed at setting up quality relationships with customers, suppliers and collaborators both internal and external.

With a view to continuous improvement and in the light of the institutional, economic and social context in which it operates, Jakala recognizes the great importance of the environmental aspects related to the company's activity, and the responsibilities that derive from them and, for these reasons, has decided to adopt environmental management procedures in the belief that they are a tool of fundamental importance to allow it to continuously comply with applicable legislation and improve into of its environmental performance.

Jakala intends to assume the utmost commitment to reducing risks for internal and external personnel, in order to ensure – in addition to the physical and moral integrity of its collaborators – working conditions that respect individual dignity and aim to enhance the skills, attitudes and needs of people.

This company policy document represents for Jakala the expression of responsibilities and commitment to implement behaviors and activities that are able to bring an improvement in its performance, also in the environmental field and in the field of health and safety in the workplace, placing the individual at the center of its attention as an essential resource for its cultural growth, the customer as an essential resource for business development and the environment as a common wealth to be safeguarded.

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THE MISSION

Jakala, with its purpose Unlock Sustainable Growth means Quality, Environment and Safety as a corporate value in which everyone is reflected, while the tools provided by the Management System must be seen as a support to improve their work. In order for the Management System to ensure maximum added value to business processes, it must ensure the improvement of methodologies and technologies, the reevaluation of human resources, the acquisition of the most appropriate technical knowledge, the accurate management of information on the results achieved. Jakala makes its philosophy of continuous improvement its own, taking advantage of all the indications obtained from the systematic detection of its weaknesses.

Founding values of Jakala's policy are dedication to the customer and stakeholders, professional excellence, reliability of the products and services offered, transparency, fairness, innovation and creativity.

Jakala's planning and strategic decisions, in accordance with the ethical codes of conduct that guide social responsibility behaviors, are in any case aimed at the continuous improvement of all company sectors, as well as maximum respect for the environment and health and safety in the workplace.

In this sense, the Jakala Group has adopted in 2021: the Policy on the protection and protection of human rights, the Indoor Air Quality Policy and the Supplier Conduct Policy. In particular, these new policies are part of the broader set of documents that includes the Group Code of Ethics, the Anti-Corruption Management System Manual, the Whistleblowing Policy and that relating to conflicts of interest, the Quality, Environment and Safety Manual and the Organization, Management and Control Model for the parent company.

The integration of these policies contributes to the implementation of management systems according to the UNI EN ISO 37001 and 45001: 2018 standards, as well as favoring the path of measuring the impact of the Jakala Group as a Benefit Company.

With regard specifically to the areas of environment and safety, Jakala's commitment is primarily carried out towards reducing environmental impacts and saving natural resources in order to continuously improve environmental performance both in the territories in which it operates directly and globally.

Jakala undertakes, by providing human, instrumental and economic resources, to design, equip and arrange the workplaces and to carry out its activities on the basis of technical, organizational and economic conditions such as to ensure adequate accident prevention and a safe and suitable working environment.

3 STRATEGIES

In the context defined by the assigned mission, Jakala has identified a series of strategies to achieve its commitments:

-  Ensure the evolution of products while ensuring the maintenance of the high level of reliability achieved;
-  Demonstrate availability, competently manage customer requests and use all the tools necessary for their loyalty and the attraction of new business opportunities;
-  Set targets for the highest possible environmental efficiency, through the planning, action, monitoring and review phases, in order to reduce the impact of Jakala's activities on the overall environment;
-  Research and implementation, where appropriate, of appropriate initiatives and technologies to improve product quality and safety by further implementing consumption and waste;
-  Comply with applicable legal requirements and other compliance, regulatory, environmental and safety standards obligations;
-  Involve, sensitize and increase the awareness of the entire organization of the company, as well as the staff working on its behalf, to a culture of increased personal responsibility and respect for the environment and health and safety;
-  Maintain up-to-date information, training and training for Jakala staff as well as those working on behalf of Jakala staff on environmental and occupational health and safety issues;
-  Collaborate with their customers to identify their needs, committing to offer them solutions that are increasingly adapted to their needs, favoring solutions that minimize clean and customer environmental impacts;
-  Collaborate with its suppliers to identify materials, technologies, logistics solutions allowing the utmost care of the quality and safety of products as well as their environmental and economic sustainability;
-  Create a business environment that allows those who work there to find satisfaction in their expectations, allowing them to fully express their skills and develop their work as well as possible.

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OBJECTIVES

In general, Jakala's Quality, Environment and Safety Policy is based on the achievement of objectives that are in tune with its mission and the strategies outlined to achieve it:

- ✓ Maintain the UNI EN ISO 9001:2015 quality system;
- ✓ Meet the needs of the customer and provide for his total satisfaction;
- ✓ Integrate into significant business processes the monitoring of environmental indicators through sensitized human resources, specialized skills and appropriate organizational solutions;
- ✓ Adopt technologies and solutions in its settlements aimed at continuous improvement of efficiency, the lowest possible energy consumption and maximum respect for the health and safety of those who work there and the environment;
- ✓ Adopt the best possible technologies on the market and those that are sustainable from an environmental and economic point of view to reduce the environmental impact of the products managed by Jakala (in terms of CO2 emissions but not only) compared to similar products on the market;
- ✓ Adopt the best technologies and business strategies in order to reduce the use of plastic and printed paper;
- ✓ Introduce a program of progressive reduction of CO2 emissions related to vehicles and company vehicles and to the travel / travel policies of workers;
- ✓ Integrate the principles of the circular economy into business strategies and processes; prefer the use of recycled resources and / or use raw materials / semi-finished products obtained / made in respect of the environment and the ecosystem;
- ✓ Determine the environmental aspects considering the perspective of a life cycle, evaluating the phases that can be controlled or influenced by the organization;
- ✓ Support suppliers in a qualification activity aimed at respecting quality procedures, environmental respect, health and safety in the workplace;
- ✓ Continue the profiling and mapping of the Supply Chain on ethical, social and environmental risks;
- ✓ Promote awareness-raising initiatives on issues related to health and safety at work and environmental conservation;
- ✓ Establish an individual and collective education and improvement program that allows each worker and collaborator to be fully aware of the consequences of their actions and activities;
- ✓ Obtain environmental certification and plan the extension to all non-certified Jakala settlements during 2020, even if they already operate and are monitored according to the procedures in force in the company management system;
- ✓ Expire the certification of the health and safety management system of the workplace in compliance with the UNI EN ISO 45001: 2018 standard;
- ✓ Carry out an impact assessment of Jakala according to the criteria defined in the B Impact assessment.

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